

Revocation policy

Right of revocation

You have the right to revoke this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods.

To exercise your right of revocation, you must contact

German Lost Art Foundation

Humboldtstraße 12

D-39112 Magdeburg
Germany

Tel: +49 (0) 391 727 763 0

E-mail: kontakt@kulturgutverluste.de

providing a clear statement (e.g. a letter sent by post or an e-mail) of your decision to revoke this contract. You can use the attached model revocation form for this purpose, though this is not mandatory.

In order to comply with the revocation period, it is sufficient for you to send notification that you wish to exercise your right of revocation before the end of the revocation period.

Consequences of revocation

If you revoke this contract, we must refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you chose a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days of the day on which we received notification of your revocation of this contract. In making this repayment, we use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day on which you notify us of the revocation of this contract. The deadline is deemed to have been met if you send the goods before the expiry of the period of fourteen days.

You bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for inspecting the quality, characteristics and functioning of the goods.

Sample revocation form

If you wish to revoke the contract, please complete this form and return it to:

German Lost Art Foundation
Humboldtstraße 12
D-39112 Magdeburg
Germany
E-mail: kontakt@kulturgutverluste.de

I hereby revoke the contract I have concluded for the purchase of the following goods:

Ordered on: _____ Received on: _____

Your first and last name: _____

Your address: _____

Date
Your signature (only for communication on paper)